

Computer System Requirements:

Windows PC	Apple Computer (MAC)
<ul style="list-style-type: none">• 1.2 Ghz+ (Intel Pentium, Celeron, AMD Athlon)• Windows 7, XP, 2000, or 2003, VISTA • Microsoft® Office 2000 -2007• Current anti-virus (Norton, McAfee, AVG, etc.)• 512MB RAM+ & 20GB hard drive or larger• 1024x768 or greater monitor and video card• Sound card with speakers• Personal microphone & webcam (internal or external)• CD/DVD ROM• Minimum of 3GB of free computer space	<ul style="list-style-type: none">• G3, iMac, or better• MacOS 8.6 or higher (or Linux, Solaris, etc.)• 64MB or better RAM• 1Gig available hard disk space• Sound card with speakers• Personal microphone & webcam• CD/DVD ROM • Minimum of 3GB of free computer space

Headsets for Voice over IP

Users are required to purchase a headphone with a built-in microphone. Using a mic/headphone avoids the feedback echo sound that can be heard using computer speakers.

If you have a built-in microphone that you prefer to use you must use basic headphones in conjunction with the built-in microphone, or else there will be feedback/echo problem with the audio.

Mac and PC users: We recommend the Logitech ClearChat Comfort USB Headset. It is easily adaptable for global and diverse Internet connections. Other standard microphone/headsets can also be used and supported.

recommend the use of a wired (LAN) Internet connection rather than a wireless connection. LAN line Internet connections allow for a more consistent Internet connection.

Windows PC	Apple Computer (MAC)
<ul style="list-style-type: none">• DSL, T1, Cable broadband Internet connection• Internet service provider (ISP) account - broadband connection• Microsoft Internet Explorer 7.0+*, or Mozilla Firefox 1.4+, Chrome• AOL**	<ul style="list-style-type: none">• DSL, T1, Cable broadband Internet connection• Internet service provider (ISP) account - broadband connection• Open Transport installed for Internet connections and the appropriate software (e.g., Remote Access) for modem connections.• Mozilla Firefox 1.4+, Safari

***Recommend Internet Browser: Mozilla Firefox:**

It is recommended to use Mozilla Firefox Internet Browser as Firefox default settings are designed to accommodate Adobe Connect plug-ins and automatic updates.

****AOL Users:**

There are some known issues for accessing Connect via AOL. The browser may cause your system to lock up and/or crash while working. It is recommended that AOL users:

- log into AOL as usual
- minimize the AOL window
- click into Internet Explorer or Netscape
- Log into WebCT

Note: There are some additional steps you need to take to keep your AOL session from shutting down due to lack of perceived activity. Basically, you'll need to "fool" AOL's idle timer; for example:

- Create a "private" chat room and leave the room open.
- From time to time, you'll need to respond to the message asking whether you want to stay online
- To do this you must make AOL the active window and check for this message